

Behavioral Health & Primary Care Integration

Central Peninsula Hospital

Serenity House Treatment Center

Level of Readiness

- Problem statements
 - Medical Setting
 - Missed opportunities to identify addiction patients
 - Stigma and frustration linked to care
 - Residential setting
 - Difficulty managing detoxification issues
 - Lack of continuity of medical care
 - Limited access to medication assisted treatment
- Readiness – Initiation stage

Action/Implementation

- Coordination with Med-surgical department
 - Co-development of management plans for high risk medical patients-policy development
 - Consulting on detoxification patients
- Training opportunities
 - Management of patients with SA
 - Neonatal abstinence syndrome
- Medical Director at Serenity House
 - Coordinated care
 - Medication Assisted Treatment
- Consulting psychiatrist

Data collection strategy

- Coordination with Med-surgical department
 - Retention of high-risk patients (% of clients completing 16 week antibiotic tx or other course of care)
 - Increase transfer rates (% admitted detox patients transferred to residential or IOP services)
- Training Opportunities
 - Increase competence in managing patients with addiction/decrease stigma (no evaluation measure)
 - Facilitate Interdepartmental care (% referrals to SH)
- Medical Director at Serenity House
 - Decrease attrition due to detox (number of patients leaving tx in first 7 days)
 - Improve continuity of care/resources use (number of out of center/ED medical referrals)
 - Improve use of MAT (% clients accessing MAT)
- Consulting Psychiatrist-no evaluation measure

Lessons Learned/Next Steps

- Increased demand on clinician resources
- Medical vs behavioral health culture
 - Medical environment has high need for feedback
 - Medical environment desire to hand off patients
 - Behavioral health increased access to reinforcing factor of recovery
- Stigma on addictions is alive and well
- Next Steps
 - Payment options MAT
 - Barrier billing for psychological interventions for medical Dx (96150 code set)
 - Pain Interventionist/Cancer care